Shashank Shekhar Singh

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Objective

As a Senior Analyst at HCL Technologies and a Network Engineer at Cisco, I possess extensive expertise in diverse facets of networking and data management. I have successfully contributed to the development and expansion of numerous multinational clients and renowned brands, facilitating their growth and success. I employed the latest management methods and principles in ensuring maximum productivity and enhancing communications across multiple departments. I was also involved in the development of strategies that optimized workflows and reduced redundancy throughout the firm. I am seeking a senior analyst or senior network engineer role which will enable me to contribute my skills and experience while increasing my knowledge.

Experience

- **HCL Technologies**   31/ 01/2022 - Currently working
  Senior Analyst
  Working as a Network Engineer for Cisco.
  Providing Network and Voice services to worldwide customers like COKE(Coca-cola), GBT(global business travel), CFG(citizens first bank), THD(the home depot), Allianz, Wells Fargo & Hilton.

  Strong understanding of CUCM (call manager), CUC, Cisco Meraki, VPN creation, Telepresence devices Webex connectors, Admin Hub, extension mobility, SLA management, Network Voice, Service Now and escallation management.

  Basic understanding related to Network routing and switching, SIP, Gateways and different protocols.

  Basic knowledge related to C programming , C++, software testing(STLC, SDLC, smoke, regression, bugs and different models).

- **VOTO Consulting LLC**   16/10/2021 - 30/01/2022
  Technical Recruiter
  Working as a techincal recruiter for US-IT company.
  Dealing with US client and providing Voice support.
  Placing suitable candidates for specific requirements.
  Negotiations related to visa, work permit and eligibility.

Education

- **Hindustan college of science and technology/ AKTU**   2015-2019
  Bachelors of Engineering and Technology(B.tech)/ Electronics and Communication.
  62%

- **Sacred heart inter college/ (U.P Board)**   2015
  PCM (Intermediate)
  87%

Training

- Bharat sanchar nigam limited (BSNL).
  1 month training on the topic of Signal Processing .
  2. Currently pursuing training for Google Cloud Platform(GCP).
  3. Currently pursuing training for (ITIL).

Projects

- **Noise cancellation using LMS algorithm**
  Multiple projects like IOT, embedded system and Noise cancellation for removal of traffic in signals.

Achievements & Awards

- 1.Participated in college cultural fest(Gyan Jyoti). 2. Become Top performer for my team multiple times. 3.participated in TEDx event. 4.participated in sports activites like relay race and football. 5.participated in SAARC event.

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